



Australian Human Rights Commission

National Information Service

The Commission's **National Information Service** provides information and referrals for individuals, organisations and employers about a range of human rights and discrimination issues.

Phone 1300 656 419 or (02) 9284 9888 to access this service.

Complaints process

The Commission can also investigate complaints about discrimination and other human rights breaches. The complaints process is simple, free and flexible. For further information on the complaints process please visit the Commission's **website**.

Sport Australia

Sport Australia promotes and supports the development of a cohesive national sport sector that creates opportunities for all Australians to participate and excel in sport and physical activity.

National sporting organisations (NSO) recognised by Sport Australia are required to have a Member Protection Policy or equivalent.

The Sport Australia **Member Protection Policy template** was developed to assist NSOs to write their own sport-specific member protection policy. It is one of several steps to address issues of harassment, discrimination and child protection within an organisation.

Play by the Rules

Play by the Rules is a website that contains information, resources, tools and free online training for sports clubs and participants about discrimination, harassment, child safety, inclusion and integrity issues in sport.

Templates for Member Protection Policies and Codes of Conduct are available on the Play by the Rules website.

Pride in Sport

Pride in Sport is Australia's first and only sporting inclusion program specifically designed to assist national and state sporting organisations and clubs with the inclusion of Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) employees, players, volunteers and spectators through education, training, governance development, resources and membership opportunities.

Proud2Play

Proud2Play is a registered charity which promotes the participation and inclusion of LGBTI+ people in all levels of sport, and provides support to sports organisations with the creation of policies and education programs.

Minus18

Minus18 is Australia's organisation for lesbian, gay, bisexual, transgender, intersex and queer (LGBTIQ) youth. Minus18 creates safe events, resources, workshops and volunteer opportunities for LGBTIQ youth.

State and territory human rights commissions

Links to the websites of each of the state and territory human rights commissions or agencies can be found on the Commission's [website](#).

In addition to these Guidelines, the Commission can provide assistance in the form of diversity and inclusion training, workshops and educational resources. For more information please contact us by sending an email to training@humanrights.gov.au.